Sometimes, when something happens, it can be hard to figure out where to turn or what to do next. This handout clarifies the different venues of reporting and support available at UCSF.
Resources and Referrals

Reporting Options (Not Anonymous)
Office for the Prevention of Harassment & Discrimination (OPHD): This is UCSF’s Title IX Office. This is where you file complaints relating to sexual harassment and sexual violence and harassment and discrimination based on other protected categories, including age, disability, gender, national origin, race, sexual orientation, etc. It is staffed by experts who will respond within a few days of receiving the complaint. They attempt to meet with the complainant within 1-2 weeks.

Please be aware that if you submit a complaint as a mandatory reporter, you may not be notified of the outcome. Reports submitted to OPHD are kept as confidential as possible; however, a respondent has the right to know the identity of the complainant whenever a matter proceeds to a formal investigation.

We encourage erring on the side of reporting, as complaints are logged and numerous reports of seemingly innocuous behavior may reveal a pattern of behavior that cumulatively results in a policy violation.
415.502.3400 • title9@ucsf.edu • https://shpr.ucsf.edu

UCSF Police is available if you are interested in filling a formal police report. For emergencies, dial 9-911 from a campus phone. For non-emergencies, please call 415.476.1414. Sex offense victims have a right to request confidentiality when reporting to the police per Penal Code 293 (a) (2) and Government Code 6254.

Office of the Dean: Can report UCSF code of conduct violations (that do not rise to the level of Title IX). The code of conduct can be found here: https://chancellor.ucsf.edu/policies-and-procedures. If you feel uncomfortable reporting to your direct supervisor, you can contact higher leadership or your school’s Dean’s office.

SF District Attorney Victim Services Division: Advocacy, Victims Compensation Claims and Restitution. Can provide crisis support, guidance in navigating criminal justice system, navigating financial support for treatment or income loss, and attorney fees.
415.553.9044 • 850 Bryant Street

Confidential Resources
CARE Advocate: The CARE advocate provides free and confidential services and explanation of each reporting option. This can be your first stop to discuss any issue confidentially, and they can support you to access additional services and decide any next steps.
415.502.8802 • https://careadvocate.ucsf.edu/what-we-do

Office of the Ombuds: This office can provide survivors with confidential information, including other resources. They can provide counseling and mediate difficult conversations.
415.502.9600 • ombuds.ucsf.edu

Student Health and Counseling: Provides students with confidential physical health exams and counseling services.
415.476.1281 • studenthealth.ucsf.edu

Faculty Staff Assistance Program: Provides individual confidential counseling. Staffed by licensed psychologists and postdoctoral trainees.
415.476.8279 • ucsfhr.ucsf.edu/fsap

San Francisco Women Against Rape (SFWAR): Volunteer based organization that has provided rape crisis services to survivors of sexual assault. Primary provider of rape crisis services in SF, support to friends and families of survivors. 24 hour rape crisis line: 415.647.7273 • www.sfwar.org

Cooperative Restraining Order Clinic (CROC): City-wide project which helps domestic violence and sexual assault survivors and provides legal support to student survivors who are involved in Title IX cases in San Francisco get restraining orders against their abusers. Services are free and confidential. 415.255.0165 • emberly@roclinic.org

W.O.M.A.N (Woman Organized to Make Abuse Nonexistent): Provides 24 hour support line, therapy, and community education.
415.864.4722 • Womaninc.org

Rape Treatment Center at the Zuckerberg San Francisco General Hospital Emergency Department: Provides physical exams, treatment for sexually transmitted infections, forensic evidence collection, coordination with law enforcement, and linkage with support services. Most of the services are confidential, although some forensic exam information is shared with the police.
415.437.3000 • 2727 Mariposa Street